At Twin County Regional Healthcare, our goal is to deliver the highest quality healthcare available in the Twin County region as we seek to make our community healthier.

—Agnes A. Smith, RN, MSN
Interim CEO
CNO, Twin County Regional Healthcare

At Twin County Regional Healthcare, we spent 2016 exploring ways to advance our mission of making the Twin County community healthier. And by focusing our efforts on creating a place where people choose to come for healthcare, physicians want to practice and employees want to work, our more than 40-year legacy of caring for our communities is stronger than ever.

Inviting the best physicians into our communities and supporting them is one of the most important drivers of our ability to offer the best possible healthcare to our community. During the past year, Twin County Regional Healthcare added 15 new physicians in ENT (ear, nose and throat), internal medicine, anesthesiology, emergency medicine and hospital medicine.

And while delivering high-quality patient care close to home is the single most important contribution we make, there are many other ways we’re making a positive impact in our communities.

In creating excellent workplaces for our 543 employees, we made $4,848,052 in capital improvements in 2016, including interior hospital renovations. In addition, we managed and distributed an annual payroll of $30,787,333.

We are proud to take a leadership role in our communities and are committed to delivering needed healthcare to everyone, regardless of their ability to pay. In fact, in 2016 we donated more than $3.35 million in healthcare services to those in need.

We are also committed to ensuring fiscal responsibility – both at the hospital and in the community. In 2016, we paid a total of $769,147 in taxes, as well as provided numerous sponsorships and donations to local organizations.
It was our pleasure to be able to support the following activities and organizations during the past year:

- Area schools – Athletic & Wellness Events - Galax City, Carroll County and Grayson County
- Free Clinic of the Twin Counties
- HoustonFest
- Learning for Life, an Affiliate of Boy Scouts of America, Career Explorer Post 200
- New River Trail Dr. Ed Dannelly 10K Run & 5K Walk – Galax Parks & Recreation
- Special Olympics of Virginia – Carroll County
- Twin County Prevention Coalition
- Twin County Regional Healthcare Autumn Days 5K Run – Galax Parks & Recreation
- United Way of Southwest Virginia – Backpacks Unite

Twin County Regional Healthcare provides ongoing health assistance to the community, including the following groups, helplines and classes: Cardiac Support Group; Sleep and Stroke Helplines; as well as education, including asthma, childbirth, diabetes, gestational diabetes and infant CPR Classes.

Additionally, Twin County Regional Healthcare conducts health events and seminars for employers and the community through our WorkPoint Wellness program. If you are interested in scheduling a health event, registering for a health class or requesting a healthcare professional to speak to your organization, please call 1.800.424.DOCS (3627) or 276.236.1654, or visit tcrh.org.

ECONOMIC IMPACT

Charity and other uncompensated care ........................................... $3,356,437
Includes unpaid cost of Medicaid, as well as charity care and other uncompensated care

Community benefit programs .......................................................... $131,075
  Financial contributions .............................................................. $3,345
  Community health services ......................................................... $7,762
  Professional development .......................................................... $35,910
  Tuition reimbursement .............................................................. $23,856
  Physician recruitment ............................................................... $60,202

Taxes paid ..................................................................................... $769,147
  Property and other taxes ......................................................... $504,426
  Local sales tax ......................................................................... $13,997
  State sales tax ........................................................................ $250,724

2016 TOTAL ............................................................................. $4,256,659

SPONSORSHIPS AND DONATIONS

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